

MINI

Terms & Conditions

MINI Connected

Date Revised: 24-February-2023; Version: Release 07/23

1. MINI Digital Services and MINI Connected Contract

1.1 BMW Group South Africa, 1 Bavaria Rd, Halfway House Estate, Midrand, 1685, South Africa, registered office (hereinafter "MINI") provides the customer with vehicle related information, auxiliary services, and the temporary or permanent activation of additional functions (hereinafter altogether "Services") under the name "MINI Connected" in accordance with these General Terms and Conditions of Business and Use (hereinafter "Terms and Conditions").

1.2 In order to make Services available to the customer, the commencement of a MINI Connected contract between the customer and MINI is required. The MINI Connected contract constitutes the framework agreement between MINI and the customer and provides access to the MINI digital base Services (standard equipment) (hereinafter "Base Services") as set out in the equipment list of the respective MINI vehicle (hereinafter "Vehicle") for the customer without any additional payment obligation.

Additional Services under the MINI Connected contract can be booked (depending on the selected Vehicle equipment) when purchasing the Vehicle or subsequently via the MINI online shop (hereinafter "MINI Store"). For the subsequent purchase, it is necessary to create a MINI ID within the MINI Connected customer portal ("MINI Portal") and to map the respective Vehicle to this MINI ID (for further information see section "MINI Portal and MINI Store").

1.3 If the customer orders a Vehicle from its seller (MINI authorized dealer or MINI subsidiary) with the standard or optional equipment required for a specific Service, the seller delivers at the same time a MINI offer to commence a MINI Connected contract for the use of Services for the customer to accept.

a) If any Service is part of the standard equipment of the new Vehicle, the MINI Connected contract between the customer and MINI comes into effect at the same time as the purchase contract for the new Vehicle between the customer and the seller.

b) If all Services are exclusively part of the optional equipment of the new Vehicle, the MINI Connected contract between the customer and MINI comes into effect when the first Service is activated by MINI after the first registration of the new Vehicle.

1.4 The customer receives a declaration of acceptance for the Services booked with the Vehicle purchase in addition to the order confirmation. The customer receives a separate declaration of acceptance for the Services booked in the MINI Store. If the customer does not receive an express declaration of acceptance, acceptance is granted by activation of the respective Service.

1.5 The customer may have the SIM card installed in the Vehicle deactivated at any time by an authorized MINI dealer, a MINI subsidiary, or an authorized MINI workshop. The deactivation of the SIM card disables all Services, except legally required functions and transmission of data only (as specified below).

- a) If the customer requests such deactivation of the SIM card before the new Vehicle is handed over, this is recognized as withdrawal from the commenced MINI Connected contract.
- b) In Vehicles equipped with functions that are part of the Vehicle's type approval and therefore legally required, e.g. the European Emergency Call ("EU eCall") or the provisioning of relevant electronic map data, the SIM card cannot be deactivated completely. This does not affect an effected withdrawal from the MINI Connected contract. If the customer requests the deactivation of the SIM card after the new Vehicle is handed over, the termination of the MINI Connected contract and its Services is determined by the section "Duration and Termination of the MINI Connected contract and its Services".
- c) The deactivation of the SIM card does not automatically disable the functionality of already activated functions as described in the second subsection of the section "Description and availability of the services". If a part of such function requires an online data connection, this part will no longer be available after deactivation of the SIM card.

1.6 For a right of revocation as a consumer please see section "Right of revocation for consumers".

2. MINI Portal and MINI Store

- 2.1 MINI provides the customer also with the MINI Portal and the MINI Store free of charge in accordance with these Terms and Conditions.
- 2.2 The use of the MINI Portal and the MINI Store requires the creation of a MINI ID by the customer.
- 2.3 Via the MINI Portal, the customer can view the status of the Services activated for its Vehicle and manage them. For this purpose, it is necessary to link the customer's MINI ID to the respective Vehicle by transmitting the vehicle identification number and individually selectable identification features to MINI via the MINI Portal.
- 2.4 The purchase or the extension of Services in the MINI Store requires the existence of a MINI Connected contract, the registration of the customer in the MINI Portal, a link between its respective Vehicle and its MINI ID, and the provision of address and payment data.

3. Description and availability of the Services

- 3.1 The scope of the individual Services, their terms and availability are described in detail during the booking process and as an appendix to these Terms and Conditions (hereinafter "Service Descriptions"). MINI also offers some Services bundled in form of subscriptions. The costs of the Services are shown by MINI during the booking process either for an individual Service or for several Services together.
- 3.2 As far as a Service needs a temporary or permanent activation of an additional function, the customer will be provided with a code to activate the respective functionality only. The operation of such functionality requires the correct operation of certain hardware and software in the Vehicle, which is not subject of such a Service.
- 3.3 Depending on the Vehicle generation, it may be necessary to log in to the Vehicle with the MINI ID for the full range of functions of certain Services; details on this are specified in the respective Service Descriptions as current at the time of purchase of such Service.
- 3.4 The Services are provided via an online data connection enabled by a SIM card installed in the Vehicle and are dependent on the functionality and operation of the mobile network for the installed SIM card. Some Services require an online data connection permanently, other Services only temporarily (e.g. for

transmission of an activation code). The Services are therefore in some cases spatially limited to the reception and transmission of the radio stations for the respective network. The Services can therefore also be affected by physical hindrances, in particular by atmospheric conditions, topographical features, the position of the Vehicle and obstacles such as bridges and buildings.

3.5 Disruptions to the Services may result from force majeure including strikes, lockouts, and official orders, as well as from technical and other measures that are necessary, for example, at the facilities of MINI, the suppliers of traffic data or the network operators for proper operation or improvement of the Services (e.g. maintenance, repair, system-related software updates, extensions). Service disruptions may also result from short-term capacity bottlenecks due to peak loads on the Services or from disruptions in the area of third-party telecommunications systems. MINI shall make all reasonable efforts to remedy such faults and any faults caused by malfunctions of the software relevant for the Service stored in the customer's Vehicle (so-called bugs) or to work towards their elimination without undue delay. In order to rectify faults in a Service, MINI is entitled to make adjustments (e.g. configuration adjustments to the software) by remote access to the Vehicle software (hereinafter "Remote Action"), provided that all of the following conditions are met:

- a) The rectification of the fault has no negative effect on the operational safety of the customer's Vehicle;
- b) It is to be expected that the Remote Action will permanently remedy the malfunction for the customer's Vehicle;
- c) The changes made by the Remote Action are limited to the correction of the fault (although after the correction of faults there may be automatic updates as to be carried out previously in a fault-free state); and
- d) It is expected that the Remote Action will not cause undue impairments to the customer (e.g. longer-term failures of more than 10 (ten) minutes per attempt of a Remote Action, disruptions of other Services, even short-term failures of other vehicle functions, or to loss of personal settings or data of the customer).

3.6 Subject to the conditions set out in the previous subsection, MINI is also entitled to carry out Remote Actions to comply with statutory provisions, to eliminate malfunctions of software stored in the Vehicle and to remedy security loopholes.

3.7 If a Remote Action is not feasible for technical reasons, in particular due to insufficient mobile data connection or due to temporary vehicle conditions (e.g. vehicle conditions that are not suitable for the respective Remote Action, such as parking/living/driving; locking/unlocking the Vehicle during the Remote Action; starting an EU eCall), MINI is entitled to repeat the Remote Action.

3.8 MINI may indicate to the customer via the Vehicle's central information display the availability of Remote Software Upgrades (provision of software updates over the air) which require that the customer confirms the installation of the upgrade via the Central Information Display. Certain Services may not be functional or limited in their functionality until the customer installs the indicated Remote Software Upgrade. Information about the respective upgrades is provided to the customer as part of the notification of its availability.

4. Use of the Services

4.1 The customer may not use the Services for illegal purposes and will ensure that third parties do not do so either. The customer is not entitled to pass on the data and information received within the use of the Services to third parties for commercial purposes or to process them further.

- 4.2 The customer bears the costs of misuse of Services (e.g. the emergency call).
- 4.3 The MINI Connected contract between MINI and the customer as well as the Services booked by the customer are vehicle-bound and cannot be transferred to or used in another vehicle.

5. Booking additional Services via the MINI Store

- 5.1 The customer can order further MINI Connected Services in addition to the Base Services either directly with the purchase of the new Vehicle or subsequently via the MINI Store. The offer of the MINI Store is aimed at customers in South Africa.
- 5.2 Offer and commencement of contract when booking Services via the MINI Store
- a) The customer must be registered with the MINI Portal.
 - b) MINI bindingly offers the customer various Services via the MINI Store.
 - c) Details of the Service in question are specified in the respective Service Description, details concerning its price and duration are shown in the MINI Store.
 - d) The binding booking of a Service comes into effect as soon as the customer clicks on the button "Order now with payment" (at the price indicated).

For a right of revocation as a consumer please see section "Right of revocation for consumers".

5.3 Compliance and sanction lists

MINI may refuse a booking in the event of the customer being subject to sanctions (for further information and consequences see section "Duration and Termination of the MINI Connected contract and Services").

5.4 Provision and activation of Services

After the Service is booked, a provisioning file is sent via data connection to the Vehicle and the Service is activated. The process cannot be executed if the data connection is interrupted. In such a case, the provision of the Service shall be delayed accordingly until the transmission to the Vehicle can be carried out.

5.5 Payment

- a) The stated prices are South African Rand(ZAR) prices including value added tax.
- b) The customer is in default of payment if he/she has not paid within 30 (thirty) days of the invoice date.
- c) In the event of late payment by the customer, MINI shall be entitled to suspend or discontinue the provision of the affected Services and to deactivate the customer's access authorization to the affected Services until the customer has fulfilled his/her payment obligation.
- d) The customer may only offset against claims by MINI if the customer's counterclaim is undisputed or has been legally established. This does not apply to a counterclaim based on intent. The customer may only assert a right of retention if this is based on claims arising from the contractual relationship with MINI.

6 Sale or permanent transfer of the vehicle

- 6.1 The customer may not transfer its existing MINI Connected contract to a third party without the consent of MINI, even if the customer sells or permanently transfers his/her Vehicle to a third party.
- 6.2 If the Vehicle is sold or permanently transferred to a third party, the customer must end the link between the Vehicle and his/her user account via the MINI Portal and delete all personal data stored.
- 6.3 The customer is obliged to inform the third party to whom he/she sells or permanently transfers his/her Vehicle of all active and deactivated Services.

7. Duration and Termination of the MINI Connected contract and Services

- 7.1 The MINI Connected contract shall be commenced for an indefinite duration.
The customer can ordinarily terminate the MINI Connected contract at any time with a one-month notice period. In this case, all Services with indefinite duration end with the MINI Connected contract.

MINI can ordinarily terminate the MINI Connected contract with a one-month notice period at the earliest 5 (five) years after its commencement. In case of an ordinary termination, the MINI Connected contract remains in force and effect for any ongoing Service with limited duration until the term of the respective Service has lapsed and/or for any Service with an indefinite duration until such can be terminated ordinarily.

- 7.2 Base Services are commenced with an indefinite duration. The duration of any additional Service is determined by the individual contract for the respective Service, either with limited duration with a maximum of 2 (two) years or with indefinite duration with a one-off payment or a monthly payment.
- 7.3 A Service with limited duration ends with the expiry of its term. If offered by MINI, the customer can book such Service for a new term. If the individual contract specifies that a Service with a limited duration is automatically renewed upon the expiry of its term, both the customer and MINI can prevent the renewal by giving notice at least of 1 (one) month before the end of the respective term.
- 7.4 Except with respect to Services set out in the subsequent subsection, a Service with an indefinite duration can be ordinarily terminated with a one-month notice period by the customer at any time and by MINI at the earliest 5 (five) years after its commencement, in each case without any reimbursement.
- 7.5 A Service with an indefinite duration and recurring payments by the customer can be terminated:
 - a) by the customer at any time with effect from the date of the next due payment;
 - b) by MINI with a one-month notice period provided that MINI may terminate at the earliest 1 (one) year after the commencement of the respective Service;
 - c) immediately by MINI if a customer has not fulfilled a due payment obligation due to the expiry of their means of payment and MINI had previously notified the customer of the upcoming expiry and its consequences at least [four weeks] in advance; the fifth subsection of the section “Booking additional Services via the MINI Store” shall remain unaffected.

- 7.6 If the Vehicle is sold or passed on to a third party, the customer can terminate a Service with limited duration with a six-week notice period without any reimbursement by MINI.
- 7.7 Services can be deactivated by the customer at any time by having the SIM card deactivated, thereby suspending the obligation of MINI to provide affected Services without any reimbursement for the time of such deactivation. This does not apply to legally required functions or provisioning of data.
- 7.8 MINI may suspend, cancel or terminate Services or the MINI Connected contract as a whole in the event of the customer being or becoming subject to sanctions (any applicable restrictive measures (trade, military, economic or financial sanctions, laws, or embargoes) including lists of specially designated nationals or blocked persons lists mandated, imposed or adopted by the relevant authorities (in particular the United Nations Security Council, the European Union, Her Majesty's Treasury)). Such right can only be exercised, if MINI is no longer permitted to provide the respective Services to or to continue the MINI Connected contract with the customer. To the extent the respective Services have already been paid by the customer, the customer is entitled to claim an adequate refund regarding the unused/cancelled Service provided that MINI has received the approval from the competent authority (to the extent required under the applicable sanctions).
- 7.9 The right of extraordinary termination of the MINI Connected contract and any individual Service remains unaffected.

8. Contact

- 8.1 The MINI customer service can be reached at MINI_CONNECTED@MINI.CO.ZA. The MINI Connected hotline is available from Monday to Saturday from 08:00 to 20:00 hours under +270860006464.

9. Liability

- 9.1 If a Service is defective, the customer has the statutory warranty rights applicable to digital products (or, as applicable, goods with digital elements), unless stipulated otherwise.
- 9.2 MINI accepts no liability for the accuracy and topicality of the data and information transmitted via the Services.
- 9.3 MINI shall not be liable for the consequences of malfunctions, interruptions, and functional impairments of the Services, in particular in the cases of physical hindrances and disruptions of services.
- 9.4 In the event of slight negligence, MINI shall only be liable in the event of a breach of material contractual obligations (cardinal obligations), such as those which the contract is intended to impose on MINI in accordance with its content and purpose or the fulfilment of which is essential for the proper performance of the contract and on the observance of which the customer regularly relies on and may rely. This liability is limited to the typical damage foreseeable at the time of commencement of the contract.
- 9.5 The personal liability of MINI's legal representatives, vicarious agents and employees for damage caused by them through slight negligence is also limited to the extent described in the preceding section.
- 9.6 MINI's liability in the event of fraudulent concealment of a defect, from the assumption of a guarantee or a procurement risk and under the Product Liability Act remains unaffected by any provisions of the Terms and Conditions. Limitations of liability under the Terms and Conditions do not apply in the event of intent,

gross negligence or injury to life, body, or health.

10. Data processing and security

- 10.1 MINI collects, stores and uses personal data and non-personal data of its customers to the extent necessary to provide the respective Service or based on other adequate legal bases (e.g. consent). An overview of each Service including the processed data categories can be found in the respective Service Description (annexed to these Terms and Conditions). Details on the processing of personal data and non-personal can be viewed in the separate Legal Notices on Data Protection.
- 10.2 The customer must inform MINI immediately of any changes to personal data relating to the contractual relationship and the invoicing of Services.
- 10.3 For some functions, only the customer can decide and control whether and to what extent these are activated and can be used in connection with the Vehicle. Some of these functions may also affect other vehicle users and their data. In this case, the customer must inform the other vehicle users about the processing of their data, e.g. by referring to the Legal Notices on Data Protection.

11. Right to modify

- 11.1 MINI reserves the right to modify the scope of the MINI Connected contract, provided that both such modification is reasonable for the customer with regard to the overall scope of the agreed contract and as far as such modification is necessary for the elimination of subsequently arising equivalence disturbances, to adapt to changes of the legal situation or technical requirements for MINI or for operational reasons. In the event of a more extensive modification of the scope of the MINI Connected contract, of which the customer can be notified in writing or via an electronic communication channel, the customer may terminate the MINI Connected contract extraordinarily within six weeks of receipt of the notification of the modification and have it deactivated free of charge via the MINI Connected Hotline. The refund is made on a pro rata temporis basis.
- 11.2 A corresponding right to modify applies to non-essential amendments to the Terms and Conditions. Any such amendments shall be published at least six weeks before their intended date of entry into force. If the customer has agreed an electronic communication channel with MINI (e.g. via the MINI Connected customer portal "MINI Portal"), the amendments can also be communicated in this way. They become part of the Terms and Conditions if the customer does not expressly object to MINI before the intended date of entry into force of the amendments. MINI will expressly inform the customer of the consequences of not objecting to the amendments in its offer to modify the Terms and Conditions.
- 11.3 MINI may also reasonably modify the scope of a Service, provided that such modification is reasonable for the customer with regard to the overall scope of the agreed Service and such modification is made for a valid reason (e.g. necessary for the elimination of subsequently arising equivalence disturbances, to adapt changes to the legal situation, to adapt the digital content or digital services to a new technical environment or for other important operational reasons or technical requirements for MINI). The customer will be notified in writing or via an electronic communication channel about the modification. The customer may terminate an affected Service extraordinarily within 30 days of receipt of the notification of the modification if such modification impairs the use of the Service except if the impairment is insignificant.

12. Place of jurisdiction, applicable law and dispute resolution

- 12.1 Exclusive place of jurisdiction for all claims arising from the business relationship with merchants is South Africa.
- 12.2 The same place of jurisdiction shall apply if the customer does not have a general place of jurisdiction in South Africa, moves his/her place of residence or usual place of abode out of South Africa after commencement of the contract or if his/her place of residence or usual place of abode is not known at the time the action is brought.
- 12.3 South African law applies to all disputes arising from or based on this contractual relationship, excluding the UN Convention on Contracts for the International Sale of Goods (CISG). If the customer is a consumer within the meaning of the Consumer Protection Act, this choice of law shall only apply insofar as it does not deprive the consumer of mandatory applicable consumer protection regulations of the state in which the consumer has his/her habitual residence at the time of his/her order.
- 12.4 "Out-of-court settlement of disputes"

We are legally obliged to inform the customer that the European Commission has set up an online dispute resolution platform (OS) for the out-of-court settlement of consumer disputes. You can find the platform at: <http://ec.europa.eu/consumers/odr>.

MINI will not participate in any dispute settlement proceedings before a consumer arbitration board and is not obliged to do so.

13. **Right of revocation for consumers**

If the customer is a consumer within the meaning of the Consumer Protection Act, he/she has a 14-day right of revocation in the event of the commencement of the MINI Connected contract and/or the booking of individual Services (within this section "Contract"). According to the Consumer Protection Act, a consumer is any natural person who commences a legal transaction for purposes that predominantly are outside his/her trade, business or profession. In the following the customer is informed about his/her right of revocation:

Cancellation policy

Right of revocation:

You have the right, within fourteen days to revoke this Contract without giving reasons. The revocation period is fourteen days from the day of the commencement of the Contract.

In order to exercise your right of revocation, you must inform us (BMW Group South Africa, Customer Service MINI Connected, Midrand, South Africa, e-mail: MINI_CONNECTED@MINI.CO.ZA) by means of a clear statement (e.g. a letter sent by post, fax or e-mail) of your decision to revoke this Contract. You can use the attached model revocation form for this purpose, but this is not mandatory. In order to comply with the revocation period, it is sufficient to send the notification that you are exercising the right of revocation before the end of the revocation period.

Consequences of revocation:

If you revoke this Contract, we shall reimburse you for all payments we have received from you, including delivery charges (except for additional charges resulting from your choosing a different method of delivery from the cheapest standard delivery offered by us), immediately and no later than fourteen days from the

date we receive notification of your revocation of this Contract. We will use the same means of payment for this refund as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged for this refund.

If you have requested that the Services should commence during the cancellation period, you shall pay us a reasonable amount corresponding to the proportion of the Services already provided by the time you inform us of the exercise of the right of cancellation in respect of this Contract compared to the total amount of Services provided for in the Contract.

Revocation form:

(If you want to revoke the Contract, please fill out this form and return it.)

To

BMW Group South Africa

Customer Service MINI Connected

Midrand, South Africa

E-mail: MINI_CONNECTED@MINI.CO.ZA)

- I/we (*) hereby revoke the Contract commenced by me/us (*) for the purchase of the following goods (*)/the provision of the following Services (*)
- Ordered on (*)/received on (*)
- Name of the consumer(s)
- Address of the consumer(s)
- Signature of the consumer(s) (only in case of communication on paper)
- Date

(*) Delete as applicable

MINI Digital Services

Date Revised: 28-February-2023; Version: Release 07/23

Please note: Each Service and its functions depend on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of Services may differ. Depending on our service structure, some available Services cannot be booked individually.

BRAND	SERVICE
- BMW; MINI	Concierge Services
BMW; MINI	Concierge Services
- BMW; MINI	Connected E-Mobility
BMW	Public Charging
BMW	Plug & Charge
BMW; MINI	eDrive Services
- BMW	Digital Key
BMW	Comfort Access with BMW Digital Key
- BMW	Exterior Camera-based Services
BMW	Drive Recorder
BMW	Anti-Theft Recorder
BMW	Remote 3D View
- BMW; MINI	Intelligent eCall and Legal eCall
BMW; MINI	Intelligent eCall
- BMW; MINI	Interior Camera
BMW; MINI	Anti-Theft Recorder (Interior)
BMW; MINI	Remote Inside View
BMW; MINI	Snapshot
- BMW; MINI	Maps
BMW; MINI	Map Update
BMW; MINI	Routing
BMW; MINI	Real Time Traffic Information (RTTI)
- BMW	Personalization
BMW	Personalization with ID7/ID8
- BMW; MINI	Remote Control
BMW; MINI	Remote Services
BMW	Remote Engine Start
- BMW	Remote Software Upgrade
BMW	Remote Software Upgrade
- BMW; MINI	Repair & Maintenance
BMW; MINI	TeleServices Call
BMW; MINI	RMI Services*

- BMW; Smart Maintenance*
- BMW; MINI [Smartphone Integration](#)
BMW; MINI Smartphone Integration
- BMW; MINI [Technical Basis](#)
BMW; MINI Customer Hotline*
BMW eSIM
BMW; MINI Evaluation of Diagnostics Data*
BMW Extendable Car Communications (xCC)*
BMW; MINI Future Mobility Solutions*
BMW High Voltage Warn Call
BMW; MINI MyInfo*
BMW Sensor Data Usage Information*
BMW WLAN Hotspot
- BMW [Traffic Camera Information](#)
BMW Traffic Camera Information
- BMW; MINI [Vehicle Apps](#)
BMW; MINI Vehicle Apps
- BMW [Video Streaming](#)

*Base Service

Concierge Services

Date Revised: 31-January-2022; Version: Release 03/22

Service Description

The Concierge Services are there to help when you are travelling and can support you with any request at the touch of a button – individual, personal, and fast. Wherever you are, whatever you need.

In Detail

The **Concierge Services** are always available and can be used around the clock, 365 days a year. Your call center agent will help you with any concern that may arise while you are on the go (e.g. what the weather is like at your destination, where to find a great takeaway coffee). As a result, you can find your way around and stay well-informed. Whatever you want on your journey, the right answer is at hand – tailored to your individual needs. This allows you to concentrate fully on the road, and destinations found for you by the Concierge Service can even be sent to your vehicle's navigation system for automatic guidance, if desired. There are no additional mobile communication costs for you.

Please note that each Service and its functions depends on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of a Service may differ. As far as a Service enables access to services of third parties only, such services of third parties are not subject of the Service.

Further Information

<u>Prerequisites:</u>	Only vehicles fitted with Concierge Services (6AN)
<u>How-to activate:</u>	Concierge Services are automatically active once the product is purchased.
<u>What data will be stored in the vehicle?</u>	For Concierge Services, requested POIs including details are stored (location and movement, account, and vehicle information).
<u>What data will be processed or stored in MINI IT systems?</u>	<p>For Concierge Services, you are connected to the call center when you push the call button in your vehicle. The vehicle's identification, location, and if route guidance is activated, the selected route may be transmitted to the service providers commissioned by us to provide the service. Location and movement data and account and vehicle information are stored.</p> <p>Regarding all services, we process your personal data according to the MINI Connected data protection notices. We use data in a completely anonymized form for the purpose of further development and assurance of its respective service quality.</p>
<u>What data will be transferred to 3rd parties?</u>	Data may be transmitted to the service providers commissioned by us to provide the service.
<u>When will data processed be deleted?</u>	For Concierge Services, personal data in our IT systems will only be used to provide the service and will then be deleted. You may delete the data stored in the vehicle at any time.

Connected E-Mobility

Date Revised: 02.06.2022; Version: Release 11/22

Service Description

Connected E-Mobility services provide you with various E-Mobility functions: Charging Management and eDrive Services. These functions enable you to use your vehicle in an environmentally friendly way, to improve your charging processes, especially regarding public charging stations and to control your vehicle in a most convenient and optimal way.

In Detail

Via **Charging Management**, you receive detailed information about the charging activities for all current users of this vehicle, e.g. charging sessions, push notifications for specific charging events and a possibility to optimize active charging processes. When you activate GPS and allow us to use GPS, your charging history entries are enhanced by location details.

Via **eDrive Services**, you can control your car using the MINI App on your smartphone. You can see the charging status of your vehicle and control the air-conditioning to be ready when you want to start your journey. An efficiency rating out of five stars indicates how you're doing in terms of fuel consumption, driving mode or acceleration.

Please note that each Service and its functions depends on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of a Service may differ. As far as a Service enables access to services of third parties only, such services of third parties are not subject of the Service.

Further Information

<u>Prerequisites:</u>	<ul style="list-style-type: none">Charging Management is only available for electrified vehicles in combination with active eDrive Remote Services.eDrive services are available for electrified vehicles only.
<u>How-to activate:</u>	<ul style="list-style-type: none">The use of Charging Management features requires a MINI Connected contract, a mapped electrified vehicle in the latest version of the MINI App, an internet connectivity for the MINI Connected module, an activated GPS as well as activated transmission of vehicle data to the My BMW/ MINI App by any user. Otherwise, no charging history entry is created. To make full use of Charging Management, it is also necessary to provide specific data for each individual charging point of the customer.eDrive Services are activated by default. To activate range map, the map direction of your navigation must be set to north or driving direction (not in perspective).
<u>What data will be stored in the vehicle?</u>	<ul style="list-style-type: none">For Charging Management, GPS position, state of charge and charging settings (charge mode, departure time, pre-climatization) are stored.For eDrive Services, data will be stored regarding charging map, range map, the latest/current range map and charging POI information.
<u>What data will be processed or stored in MINI IT systems?</u>	<ul style="list-style-type: none">For Charging Management, we process your contract number, vehicle, and location data (can be seen within the charging history in the My BMW/ MINI App from all current users of this vehicle).For eDrive Services, we process data regarding charging map, range map and regarding analyzing your driving style.

	Regarding all services, we process your personal data according to the MINI Connected data protection notices. We use data in a pseudonymized form for the purpose of further development and assurance of its respective service quality.
<u>What data will be transferred to 3rd parties?</u>	<ul style="list-style-type: none"> • For Charging Management, no data will be transferred to 3rd parties. • For eDrive Services, we share data regarding consumption speed curves, current position, remaining electrical range and range map data with service providers to create a range map. We use anonymized data to calculate average consumptions. We share such anonymized data with all users with compatible vehicles within the eMobility Community.
<u>When will data processed be deleted?</u>	<ul style="list-style-type: none"> • For Charging Management, when you delete your customer account, we will delete your data directly. When you switch of charging history, your personal data will be automatically deleted. • For eDrive Services, we store a range map for one lifecycle. At any time, you can delete the eMobility data in the respective app. We will automatically delete your data when your MINI Connected contract expires.
<u>Liability Charging Management</u>	Charging costs and amount of charged energy calculated are forecasts. Such forecasts may differ from the actual charging process, the actual costs charged by the electricity provider or regarding an actual cost saving. In addition, we base all values, data and information calculated via Charging Management on vehicle data, the accuracy of which may be affected by various factors (GSM reception, charging time, outside temperature, etc.). We do not assume any liability for the consequences of such impairments, as well as disturbances or interruptions.

Maps

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Service Description

Maps provides you with various navigation services and functions: Map Display, Map Updates, Destination Input, Routing and Real-Time Traffic Information (RTTI).

In Detail

The **Map Display** presents you a map with all information you need before, during and after your drive. Information is being presented according to your personal needs and habits and coming from various sources. Depending on your driving situation, additional information can be displayed.

Via **Map Updates**, you can update your navigation system. Problem-free navigation to your destination and the insertion of traffic jam warnings can be ensured only if the maps are up to date. Therefore, we offer **USB Map Update and USB Map Update Portal**.

Routing calculates the routes to facilitate predicative and lane level traffic information with a much more efficient routing algorithm. This leads to faster calculation, better routes, and more accurate estimations of the arrival time.

RTTI keeps an eye on the current traffic situation for you at all times. You will receive suggested alternative routes to save time – a prompt and automatic service. As a result, you are always kept up to date on the traffic situation. RTTI always knows the best and fastest route to your destination. Whatever the road conditions, RTTI will inform you in almost real-time about any traffic delays and their likely duration, calculating when you will reach your planned destination. Hazard Preview is an additional feature that alerts you, as well as other vehicles equipped with RTTI, in advance in the event of an accident. Hazard Preview draws on anonymous vehicle sensor data gathered from other road users.

Please note that each Service and its functions depends on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of a Service may differ. As far as a Service enables access to services of third parties only, such services of third parties are not subject of the Service.

Further Information

<u>Prerequisites:</u>	<ul style="list-style-type: none">• Map Updates: For USB Map Update, the vehicle must be enabled for ma update and a valid activation code for a new map must be available. USB Map Update Portal requires an account, a vehicle which is mapped to the account and an USB stick.• For Destination input using the full amount of available data and the enrichment of Map Display, you need an active RTTI contract and Navigation.• For Routing, you need an active RTTI contract, Navigation Professional (6U3) or Navigation Business (6U2) and software version later than 07/20.
<u>How-to activate:</u>	<ul style="list-style-type: none">• Map Updates: For USB Map Update Portal, you must download the relevant Download Manager and perform requested tasks. New map versions need to be downloaded to an external USB stick and plugged into the USB port in the car.• Routing can be activated and deactivated via the privacy menu in the vehicle.• RTTI is automatically activated by default.

<u>What data will be stored in the vehicle?</u>	<ul style="list-style-type: none"> • Map Updates: For USB Map Update and USB Map Portal, no personal data is stored (only new map material). • For Routing, personal route settings are persistent in the vehicle. • For RTTI, no personal data is stored in the vehicle.
<u>What data will be processed or stored in MINI IT systems?</u>	<ul style="list-style-type: none"> • Map Updates: USB Map Update and the USB Map Update Portal, the vehicle identification number (VIN) and country are stored. • For Destination Input, the search entry, vehicle and location data, including the planned route in case of an active route calculation, is sent to the relevant IT systems. • For Routing, vehicle and location data, position and movement, customer configurations and sensor data are stored. The data is sent to the relevant IT systems in case a route calculation was started by the customer. • For RTTI, position and movement data, sensor data measuring vehicle state and environmental conditions is stored. Data used to display traffic and parking information are processed at regular intervals. Data used to generate traffic and parking information are generated depending on the situation, e.g. if the system detects a traffic jam or hindrances and the general position and movement data is collected continuously and technically inhibited from mapping the data to a certain individual. <p>Regarding all services, we process your personal data according to the MINI Connected data protection notices. We use data in a completely anonymized form for the purpose of further development and assurance of its respective service quality.</p>
<u>What data will be transferred to 3rd parties?</u>	<p>For Map Display, Map Updates, Destination Input, Routing and RTTI, data is transferred to external partners that are under MINI contract to fulfill the service. This data is either completely anonymous or pseudonymized in a way, that external partners are unable to re-identify a MINI customer.</p>
<u>When will data processed be deleted?</u>	<ul style="list-style-type: none"> • Map Updates: USB Map Update Portal and USB Map Update, personal data will be deleted automatically. • For Routing and RTTI, data will be stored in pseudonymized form and deleted automatically.

Remote Control

Date Revised: 02-March-2022; Version: Release 07/22

Service Description

Remote Control offers the function Remote Services. This function enables you to control the environment of your vehicle, check its settings and to ensure that everything is fine with your vehicle from any perspective.

In Detail

Via **Remote Services**, you can check if you have locked your car and secure the doors if necessary. You are pro-actively informed if you left your car unlocked or with windows/doors open. You can also activate the headlight flash, send your next destination directly to the navigation system or check the current state of charge and range of your electrified vehicle within the MINI App. Furthermore, for electrified vehicles, you can set up your preferred charging mode, control the climatization, set up a specific target state of charge you want the car to be charged as well as stop and restart a charging process directly via the app.

Please note that each Service and its functions depends on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of a Service may differ. As far as a Service enables access to services of third parties only, such services of third parties are not subject of the Service.

Further Information

<u>Prerequisites:</u>	Remote Services are standard equipment for vehicles produced after March 2018. Vehicles produced before March 2018 require the Remote Services package (6AP). eDrive features require an electrified vehicle. Use via the MINI App requires registration our portal or in the app.
<u>How-to activate:</u>	Remote Services must be activated in the MINI Portal. GPS must be enabled in the vehicle to see the vehicle location data in the app or portal. For vehicles produced on or after November 2018, the app and MINI Connected setting in the vehicle privacy menu must be enabled.
<u>What data will be stored in the vehicle?</u>	For Remote Services, identification and location data and service alerts will be stored in the vehicle.
<u>What data will be processed or stored in MINI IT systems?</u>	For Remote Services, depending on the type of trigger, data (identification and location, account, vehicle and phone, remote commands, vehicle status, eDrive data or alerts) is transmitted and displayed on your smartphone and stored in our systems. The data is used to display the geographic vehicle position, the route to the vehicle and vehicle condition information in the app or portal. Regarding all services, we process your personal data according to the MINI Connected data protection notices. We use data in a completely anonymized form for the purpose of further development and assurance of its respective service quality.
<u>What data will be transferred to 3rd parties?</u>	For Remote Services, no data will be transferred to third parties.
<u>When will data processed be deleted?</u>	For Remote Services, the command history and vehicle data are automatically deleted. Transmitting of data can be switched off from inside the vehicle for vehicles built later than at least November 2018.

Repair & Maintenance

Date Revised: 06-March-2023; Version: Release 07/23

Service Description

Repair & Maintenance services provide you with various functions:

Teleservice Call, Repair History, Electronic Service History, Service Partner Management, Accident Assistance Call, Roadside Assistance Call and Remote Diagnosis.

These functions enable you to receive help in case of an accident, malfunction, or questions regarding our products.

You will get information about your vehicle, its status and relevant maintenance requirements via multiple contact channels (e. g. email or phone) depending on your available contact data, via the MyBMW App/MINI App, if you have connected your vehicle to your BMW ID/MINI ID or directly in your vehicle.

In Detail

Teleservice Call

Via **Teleservice Call**, you and your preferred service center will be provided with all relevant vehicle information in the event of maintenance requirements, malfunctions or other vehicle needs. Your service center or BMW utilizes this information to take appropriate action, for example to contact you to schedule an appointment. When required, specialists support and contact you quickly and professionally helping you to stay mobile.

The service contains different features:

- Via **Teleservice Call**, BMW can identify the cause of a fault in your vehicle remotely and contact you to take appropriate action, e.g. to organize a service appointment proactively, regardless of whether or not a fault message has already been displayed in your vehicle. Breakdowns can also be reduced by identifying the condition of individual vehicle components. Besides, status information for selected components is displayed in the MyBMW App / MINI App if you have connected your vehicle to the MyBMW / MINI portal or the MyBMW App / MINI App or directly in your vehicle. To prepare a workshop visit, service centers or other specialists can access current vehicle data.

Service Partner Management

Via Service Partner Management, we initially assign a service center to your vehicle and – if necessary – automatically correct the assignment based on the last service appointments in order to route maintenance requirements to the assigned Service Partner who will get in contact with you. The Service Partner is displayed and can be changed in the MyBMW App / MINI App, within the MyBMW / MINI portal or directly in your vehicle.

Roadside Assistance Call

Via **Roadside Assistance Call**, you can contact our Roadside Assistance directly from the vehicle or the MyBMW App / MINI App (e.g. in case of a malfunction). All relevant data on the vehicle status as well as your current position will immediately be transmitted to the mobile service agent and a voice connection will be established. In case you contact Roadside Assistance via a different channel, the agent can also access the relevant data remotely. To provide rapid assistance, vehicle diagnosis and key data will be collected during remote diagnosis session and provided for analysis to the technical specialists. Depending on your market, specialists may contact you proactively.

Accident Assistance Call

Via **BMW Accident Assistance Call**, you receive help in the event of minor accidents. The vehicle identifies the damage and notifies you on the control display via which you can contact a specialist at BMW Accident Assistance as well, which will receive all relevant data regarding the accident. Depending on your market, specialists may contact you proactively.

Repair History

Via Repair history, all information regarding repair work as well as parts that have been used is saved in our systems.

Electronic Service History

Via Electronic service history, the information about all performed services that you have agreed to share is saved in our systems.

Remote Diagnosis

Via Remote Diagnosis BMW is able to remotely perform a diagnosis in order to identify the cause of a malfunction in your vehicle with your consent.

The independent provider is responsible for the form of service delivery. BMW accepts no responsibility for this. For further information on the approval of an independent provider, please refer to the BMW / MINI CarData Terms of Use. If you have any questions regarding the provision of services or the further processing of data, please contact the independent service provider you have chosen.

Please note that each Service and its functions depends on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of a Service may differ. As far as a Service enables access to services of third parties only, such services of third parties are not subject of the Service.

Further Information

<u>Prerequisites:</u>	<ul style="list-style-type: none">For Teleservice Call, Accident Assistance Call, Roadside Assistance Call and Service Partner Assignment, an active ConnectedDrive contract, the equipment OE6AE "Teleservices", and an active SIM card are required. Furthermore, the vehicle must be in standard condition, has been serviced or retrofitted according to the manufacturer's specifications and is not subject to any unusual or rapidly changing conditions of use or ambient conditions.
<u>How-to activate:</u>	<ul style="list-style-type: none">Teleservice Call is activated by default.
<u>What data will be stored in the vehicle?</u>	<ul style="list-style-type: none">For Teleservice Call, the date the last Teleservice Call was sent will be stored in the vehicle.For Accident Assistance Call, location data and information about the accident will be stored in the vehicle as well.
<u>What data will be processed at BMW touchpoints?</u>	<ul style="list-style-type: none">The Service Partner Assignment can be changed in the MyBMW App / MINI App, within the MyBMW / MINI portal or directly in your vehicle.Teleservice Call service demands and all related vehicle information in the event of maintenance requirements, malfunctions or other vehicle needs may be displayed and communicated within the MyBMW App / MINI App and via Push Notification.
<u>What data will be processed or stored in BMW IT systems?</u>	<ul style="list-style-type: none">For Teleservice Call, Accident Assistance Call, Roadside Assistance Call, vehicle information, status and technical data will be stored. For BMW Roadside Assistance, BMW Accident Assistance, and Service Partner Management, location data will be stored additionally. <p>Regarding all services, BMW processes your personal data according to the ConnectedDrive data protection notices. BMW uses data in a completely anonymized form for the purpose of further development and assurance of its respective service quality.</p>
<u>What data will be transferred to 3rd parties?</u>	<ul style="list-style-type: none">For Teleservices, anonymized data of a BMW Roadside Assistance call may be transmitted to third parties. Data like maintenance requirements can be forwarded to or accessed by your preferred service center, which can be selected or commissioned by you.

When will data processed be deleted?

- For Teleservice Call, Accident Assistance Call, Roadside Assistance Call, data is retained until a specific maintenance requirement has been identified and communicated and the processing of all procedures have been completed.

Smartphone Integration

Date Revised: 15-December-2021; Version: Release 03/22

Service Description

Smartphone Integration services enable you to use Apple CarPlay within your vehicle.

This function enables you to connect your smartphone to your vehicle and to use various functions of your smartphone within your vehicle.

In Detail

With **Smartphone Integration** for Apple CarPlay, you can use the control display to access selected apps from your phone, regardless of whether it has an iOS or Android operating system.

You can connect your smartphone wirelessly to your vehicle to make calls, dictate and send messages, and listen to your favorite songs, podcasts, and audiobooks. You can also navigate to your destination with information appearing on the Head-Up Display. By holding down the voice button on the steering wheel, you can also keep your hands on the wheel and use your smartphone's voice assistant. The benefits to you include the following: Siri acts as your traveling co-pilot while driving in your MINI by helping with things like sending messages, placing calls, and making dinner reservations all while being hands-free. Your smartphone's voice assistant is integrated into your MINI in a manner that greatly reduces distractions and allows you to keep your hands on the steering wheel.

For further information about Apple CarPlay, visit <https://www.apple.com/ios/carplay>.

We are responsible for the technical interface within your vehicle. Apple is responsible for all content, maintaining the service and its availability as well as all functionality which is displayed from your smartphone in your vehicle via Smartphone Integration. When using Apple CarPlay, your mobile data is used. Therefore, additional data charges may apply. Please contact your mobile network operator for details of these costs.

Please note that each Service and its functions depends on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of a Service may differ. As far as a Service enables access to services of third parties only, such services of third parties are not subject of the Service.

Further Information

<u>Prerequisites:</u>	For Smartphone Integration, you need a compatible Apple iPhone 5 or later generations. Compatibility may be subject to changes, therefore please check: https://www.apple.com/ios/carplay .
<u>How-to activate:</u>	Configure your device in the "Settings" menu of the vehicle in the Bluetooth menu. On the Smartphone Bluetooth and Wi-Fi must be activated.
<u>What data will be stored in the vehicle?</u>	The Smartphone Integration with support for Apple CarPlay does not generate or store any data in the vehicle.
<u>What data will be processed or stored in MINI IT systems?</u>	No data will be processed in our IT systems, all data is directly processed on the iPhone. Regarding all services, we process your personal data according to the MINI Connected data protection notices. We use data in a completely anonymized form for the purpose of further development and assurance of its respective service quality.

<u>What data will be accessible through Smartphone Integration?</u>	Selected data of the vehicle is transferred to your smartphone, e.g. sensor data, vehicle information and input data.
<u>What data will be transferred to 3rd parties?</u>	Vehicle data accessible through the Apple CarPlay may be transferred to 3rd parties by the accessing apps on your smartphone, including native apps on the device.
<u>When will data processed be deleted?</u>	No data is processed or stored in the vehicle or our IT Systems.
<u>Warranty</u>	Smartphone Integration is permanently available in the vehicle. Support for Apple CarPlay cannot be guaranteed permanently due to potential future technical developments (e.g. of the smartphones and / or smartphone operating systems). Consequently, the warranty is given only to known smartphones and smartphone operating systems that have been known at the point of the vehicle purchase.

Technical Basis

Date Revised: 02-March-2023; Version: Release 07/23

Service Description

Technical Basis services provide you with various functions: Customer Hotline, Evaluation of Diagnostic Data, My Info and High Voltage Warn Call.

In Detail

Via **Customer Hotline**, you can ask any question about us or our products or request certain services. The hotline connects you with a customer service agent, who will take care of your requests.

Via **Evaluation of Diagnostic Data**, vehicle diagnostic data is evaluated and transmitted to us to improve product quality and safe operation with regard to security.

MyInfo provides the option of transmitting destination addresses, phone numbers and notes from the PC directly to the vehicle via your ConnectedDrive account. Depending on the technical capabilities of the vehicle, you can send addresses directly to your vehicle from the MINI App. If a phone number is included, the phone number can be dialed directly in the vehicle and a phone call is established the mobile telephone connected to the vehicle, according to the conditions of the mobile phone contract provider.

With the **High Voltage Warn Call**, your vehicle (BEV or PHEV only) monitors the high-voltage battery in your vehicle and evaluates if there is potentially an ongoing thermal event (temperature and/or pressure increase) while parking or during the charging process. The monitoring process is ongoing even when the driver has left and locked the car. In case the sensors recognize a thermal event, the car will immediately initiate a data call to the responsible BMW Call Center, which will provide the relevant information regarding the incident to the nearest local PSAP (Public Safety Answering Point).

Please note that each Service and its functions depends on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of a Service may differ. As far as a Service enables access to services of third parties only, such services of third parties are not subject of the Service.

Further Information

<u>Prerequisites:</u>	<ul style="list-style-type: none">• Customer Hotline is part of the Teleservices package.• For Evaluation of Diagnostic Data, Sensor Data Usage Information and Future Mobility Solutions, the service details may differ depending on the technical equipment and capabilities of the vehicle.• For MyInfo, no prerequisites are necessary. To use MyInfo with Google Maps, you must have a Google account and link your MINI Assist to that account.• For High Voltage Warn Call, you need a vehicle equipped with Teleservices (SA6AE).
<u>How-to activate:</u>	<ul style="list-style-type: none">• Customer Hotline are activated by default.• Evaluation of Diagnostic Data is always active when MINI Connected is active.• MyInfo is activated by default. However, you must activate the Send to Car service in the ConnectedDrive – Remote Cockpit to allow external partner to send requested information directly to your car.• The High Voltage Warn Call is activated by default.

<p><u>What data will be stored in the vehicle?</u></p>	<ul style="list-style-type: none"> • For Customer Hotline, no data will be stored. • For Evaluation of Diagnostic Data, data for the verification of integrity and security will be stored. • For MyInfo, address data will be stored. • For High Voltage Warn Call, error log entries will be stored.
<p><u>What data will be processed or stored in MINI IT systems?</u></p>	<ul style="list-style-type: none"> • For Customer Hotline, voice call may be recorded for quality assurance purposes, if you consent to it. Depending on your request, further data may be stored. Vehicles equipped with Live Cockpit Professional process vehicle information (deleted after the call is complete). • For Evaluation of Diagnostic Data, data collected in the vehicle is transmitted in aggregated form to the back end and analyzed there for anomalies specific to the vehicle (vehicle specific technical campaign necessary to restore integrity and security; continuously improve the safety of products and services with pseudonymized data). • For MyInfo, address data will be transferred to the vehicle. • For High Voltage Warn Call, relevant vehicle information will be processed and stored, including Vehicle Identification Number (VIN), GPS coordinates, vehicle model (BEV or PHEV), vehicle plug status (plugged in/out), event ID, timestamp, door, and trunk status (open/closed), engine status and engine ignition status. Customer contact information is also processed and stored. <p>Regarding all services, we process your personal data according to the MINI Connected data protection notices. We use data in a completely anonymized form for the purpose of further development and assurance of its respective service quality.</p>
<p><u>What data will be transferred to 3rd parties?</u></p>	<ul style="list-style-type: none"> • For Customer Hotline, Evaluation of Diagnostic Data and MyInfo, no data will be transferred to 3rd parties. • For High Voltage Warn Call, relevant vehicle information, including Vehicle Identification Number (VIN), GPS coordinates, vehicle model (BEV or PHEV), vehicle plug status (plugged in/out), event ID, timestamp, door, and trunk status (open/closed), engine status and engine ignition status, as well as customer contact information are transmitted to enable the Warn Call.
<p><u>When will data processed be deleted?</u></p>	<ul style="list-style-type: none"> • For Customer Hotline, data will be processed and deleted (depending on your request). • For Evaluation of Diagnostic Data, vehicle-specific data, data to perform technical campaigns and to improve products and services will be deleted after completion of the analysis or completion of the campaign. • For MyInfo, address data stored in the vehicle may be deleted at any time in the corresponding in-vehicle menu. Address data stored in our IT systems will be deleted automatically. • For High Voltage Warn Call, the stored data will be deleted automatically 6 months after a reported incident.

Vehicle Apps

Date Revised: 27-February-2023; Version: Release 07/23

Service Description

Vehicle Apps is an internet-based mobility service that connects you to the world. The service enables you to stay up-to-date and use apps like News or Weather abroad.

In Detail

Vehicle Apps provides various information services. We aim to provide an advanced and high-quality range of information services. To ensure that this aim is met, the information services provided undergo regular review. As a result, new information services and functionalities may be added but also individual information services or functions may be removed from the Vehicle Apps portfolio temporarily or even permanently.

This service may include the following apps:

- Via **News**, you can consume current news from different categories, provided in natural language audio or by text with the option to have them read out to you. With your ConnectedDrive account you can view your personal RSS-feeds in our portal and choose to opt-in to advanced personalization.
- Via **Weather**, you have a detailed daily preview as well as an outlook for the next days (at any location). Weather warnings will notify you of any storms.
- **Online Mail** allows you to receive and send emails in the car. Email wizards are offered for the most common email providers, as well as the opportunity to manually configure an e-mail account.
- Via **Online Destinations**, you will always find updated destinations and the latest information about them. If your phone is connected to the vehicle, the search will also search phone contacts for matches if the contacts are enabled in the MINI App or vehicle. You can flag your favorite destination, search for new destinations within the app and simply send them directly to your MINI.
- Via **Fuel Price Search**, you can look for gas stations, filtered by fuel type. This function is also available for charging stations.
- Via **Learning navigation**, you can control whether location data for the intelligent mobility assistant is collected from the vehicle.
- Via **Received destinations**, you have the option of directly viewing, deleting, saving as favorites, or starting route guidance to the destinations and planned appointments you have sent to the vehicle.
- Via **My Highlights**, you can see selected highlights of new features or feature improvements (e.g. Remote Software Upgrades) that are available to you.

Please note that each Service and its functions depends on availability. Depending on the vehicle model and its technical capacities as well as market regulations, the availability and details of a Service may differ. As far as a Service enables access to services of third parties only, such services of third parties are not subject of the Service.

Further Information

<u>Prerequisites:</u>	For Vehicle Apps, you need the ConnectedDrive Services package (6AK), Connected Package (6C1), Connected Package Plus (6C2) and Connected Package Professional (6C3/6C4).
<u>How-to activate:</u>	You will find this function in your vehicle under apps.
<u>What data will be stored in the vehicle?</u>	For Vehicle Apps, no data will be stored in the vehicle.

<u>What data will be processed or stored in MINI IT systems?</u>	<p>For Vehicle Apps, identification and account data will be processed and stored as well as data necessary for the performance of each app.</p> <p>Regarding all services, we process your personal data according to the MINI Connected data protection notices. We use data in a completely anonymized form for the purpose of further development and assurance of its respective service quality.</p>
<u>What data will be transferred to 3rd parties?</u>	<p>For Vehicle Apps, anonymized data will be shared and used to deliver personalized content and service improvement (News). Furthermore, personalization actions, online internet search, mobility profile and destinations learned will be transferred to 3rd parties.</p>
<u>When will data processed be deleted?</u>	<p>Data processed for the services will either be automatically deleted, deleted at your request or removed by you.</p>